



AUDIO ENGINEERING ASSOCIATES

since
1964

1029 N. Allen Ave, Pasadena, CA 91104

Tel: 626-798-9128 • Fax: 626-798-2378 • repairs@ribbonmics.com

AEA EQUIPMENT REPAIR ORDER

Dear Customer,

Thank you for entrusting your equipment to us for repair. Our standard policy is to restore your AEA gear to its original operating specifications.

We generally quote **two weeks** for AEA microphone and preamp repairs, however, if you request cosmetic work this could take up to six weeks to complete.

Please note that for all non-warranty work, at the time the repair order is placed we require a valid credit card to secure the order prior to beginning the work on your microphone or preamp. The credit card will not be charged until the job is complete.

CAUTION: When shipping, please be sure to pack your microphone carefully, with an ample amount of cushioning. It is necessary to support 44 grilles carefully to prevent damage during shipping. AEA is not responsible for damage incurred while shipping.

For additional information, please contact us at repairs@ribbonmics.com or call (800) 798-9127 and ask for the Service Department.

The following prices are for AEA ribbon microphones and preamps:

Shop Labor Rate	\$95.00/hr.
Re-ribbon AEA mic (except AEA R88)	\$165.00
Re-ribbon AEA R88 mic	\$295.00*

*When one ribbon in an R88 needs to be replaced, AEA must replace both ribbons to ensure a matched pair.



AEA REPAIR ORDER

Please complete one form per product.

**Please print and include
with repair.**

Model _____ Serial Number _____

Please describe any problems your equipment is experiencing:

Name _____ Company _____

Street Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Credit Card: _____ Expiration: _____ Billing Zip Code: _____

(AEA will not charge your credit card until we have received your approval for the charge.)

Do you want UPS return shipment to require an Adult Signature for delivery? Yes No

For how much do you want the microphone insured? \$ _____ None

Customer Signature _____ Date _____

Upon request, AEA will provide an estimate for all non-warranty mic and preamp repairs, which will be billed as a ½ hour labor charge (\$47.50). This estimate charge can be applied to any current or future repair work.

Provide an estimate prior to commencement of work.

Perform the functional repairs necessary to return the microphone to good “working condition.”

Replace the ribbon (required if ribbon is broken or stretched, or if the gap is restricted)

Correct inverted polarity

Replace output cord and connector

Restore as closely as possible to “original factory standards”

Other: _____

Perform additional microphone cosmetic repairs as specified below.

Re-silk grilles

Remove dents from grilles (Note: this process can damage silk and may require re-silking)

Re-plate grilles (bright or satin nickel)

Re-plate other plated parts (bright or satin nickel)

Please specify other parts to be re-plated: _____

Replace transformer case

Replace any missing small hardware or badges. (Washers, spacers, thumbscrews, logo badges, etc.)

Other: _____

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